

Professional Certificate in Elder Care

According to the Census Bureau, the world's 65-and-older population will triple by mid-century to 1 in 6 people, leaving the U.S. and other nations struggling to support the elderly. The current workforce is not prepared to adequately serve the growing aging population. **The Center for Positive Aging** at National-Louis University has created a solution to this growing workforce demand. The **Professional Certificate in Elder Care** provides a clear pathway for training workers to better understand aging and serve this important population.

WHO SHOULD ATTEND?

The certificate program is designed for professionals directly working with the aging population in various industries such as health care, residential living, social services and in-home and health providers.

CRITICAL KNOWLEDGE AND SKILLS

The **Professional Certificate in Elder Care** provides an opportunity for healthcare workers, caregivers and other professionals to obtain essential skills to better serve their patients, clients and residents.

PROGRAM DESIGN

- The certificate program consists of 3 modules; each module is 12 instructional hours in length.
- The certificate program focuses on understanding the aging process, myths about aging, multicultural issues, client rights, long term care system, legal issues, interpersonal communication skills and accessing community resources.
- Methodology includes lectures, group discussions, case studies and guest speakers who are specialized industry experts.

FLEXIBILITY DELIVERY

Meeting length, day and time are scheduled to optimize organizational performance. Learning can take place on-site or at one of National-Louis University's convenient campus locations in the Chicago metropolitan area: Chicago, Lisle, Elgin, Wheeling and Skokie. The certificate is available across the state of Illinois and as web-based training.

CUSTOMIZED TO FIT YOUR ORGANIZATION

The training program can be customized to any organizational setting, incorporating relevant scenarios and situations reflecting specific operational procedures and organizational culture. Upon successful completion of the program, participants will receive a Certificate of Completion.

PROFESSIONAL CERTIFICATE IN ELDER CARE

Module 1: Serving the Aging Population for Professionals

Serving the Aging Population will focus on understanding the aging process, myths about aging, multicultural issues, client rights, interpersonal communication skills and accessing community resources.

Module 2: Societal Systems of Aging for Professionals

The Societal Systems of Aging will provide participants with ways in which to aid their clients in understanding the aging network, negotiating the long term care system, and accessing benefit information.

Module 3: Legal and Ethical Issues Related to Aging for Professionals

The Legalities and Ethics of Aging will provide a foundation in legal issues, ethics and end of life issues and elder abuse with an emphasis on professional standards.

PROGRAM OUTCOMES

Upon completion of the program, participants will be able to:

- Describe the aging process;
- Understand the broader professional issues in aging;
- Utilize communication strategies that result in improved client care;
- Recognize multicultural issues;
- Better serve patients, residents and clients with compassion and understanding;
- Navigate the long term care system to support clients through the processes;
- Demonstrate professional standards in each organizational setting; and
- Identify the impact of ethical issues.

COST

Cost is based upon the total number of employees participating from an organization or multiple organizations. Funding options are available to eligible training participants and/or agencies through the local workforce boards. All instructional materials will be provided including textbooks for each participant.

CONTINUING EDUCATION UNITS (CEUS)

CEUs are an effective means of recognizing and recording satisfactory participation in non-degree programs and will be kept permanently on file at National-Louis University. These are available for those who qualify at an additional cost.

CONTACT INFORMATION

For more information or to discuss customization for your organization, please contact Margaret Stemler, Director of Continuing Education, at 847.905.8034 or Margaret.Stemler@nl.edu.

For more information about the program content, please contact Maria Malayter, Director of the Center for Positive Aging, at 630.874.4391 or MMalayter@nl.edu.

Elder Care

Benefits:

- Improve client care through an increased understanding of the dynamics of the aging process.
- Build effective communication strategies with clients and co-workers based on professional standards.
- Learn how to interact with diverse populations including environmental and lifestyle factors.
- Increased client satisfaction as caregiver's advocacy role is increased.
- Increased job fulfillment for employees as a result of building confidence and emphasizing the meaning in their work.

The Center for Positive Aging:

Established in 2005, National-Louis University's Center for Positive Aging is committed to improving the quality of life for older adults through educational programming, research and community collaboration.